CSSD @ Pitt

• We provide the technology tools and services that make your life at Pitt easier!

Visit us at technology.pitt.edu

Presentation available at technology.pitt.edu/pittstart
CSSD @ Pitt

facebook.com/pittcssd
twitter.com/pittcssd

Join our CSSD Updates mailing list
Presentation Overview

- Your Computing Account @ Pitt
- Your Computer @ Pitt
- CSSD Services @ Pitt
- Additional Technology Info @ Pitt
YOUR COMPUTING ACCOUNT @ PITT
Your Computing Account @ Pitt

- Key to all University technology resources
- Account activation at my.pitt.edu
- Passwords must be changed every 180 days
Your Email @ Pitt

• Username is your email address (**xyz1@pitt.edu**)
• All official University correspondence is sent to this email address
  – Financial aid information
  – Tuition bills
  – Default email given to professors
• Access anywhere!
  – Web, Mobile Device, Computer, etc…
Your Email @ Pitt

- You can personalize your My Pitt Email address with an alias (for example, john.doe@pitt.edu). For details, visit technology.pitt.edu/alias.

- After you graduate, you will be able to keep your My Pitt Email address for as long as you like.
YOUR COMPUTER @ PITT
Your Computer @ Pitt

• No specific brand of computer is needed
  – Dell and Apple computers available for purchase at The University Store on Fifth
  – Online Discounts through University
    • [www.pitt.edu/computer](http://www.pitt.edu/computer)
  – Recommended Configurations
    • [technology.pitt.edu/computerspecs](http://technology.pitt.edu/computerspecs)

• Operating System
  – Consider Academic Program
  – Consider Computing Preferences
Your Software @ Pitt
Software Distribution Locations @ Pitt

- My Pitt – Software Download Service
- The Technology Services Desk at the University Store on Fifth
Mobile Apps @ Pitt

• One-stop shop for University related apps
• appstore.pitt.edu
• Apps include:
  – Pitt Mobile
  – Courseweb
  – pitt.Box.com
  – My Pitt Video
  – Microsoft Outlook
  – Lynda
  – Microsoft Word, Excel, PowerPoint
  – And More!
Technology Support @ Pitt

- The Technology Help Desk is available 24 x 7, everyday!
  - Call: 412-624-HELP [4357]
  - Click: technology.pitt.edu
  - Chat: technology.pitt.edu
  - Email: helpdesk@pitt.edu
Technology Support @ Pitt

• Appointments or walk-in support
  – Technical Support Desk at the University Store on Fifth
  – Technical Support Desk at Towers Lobby

• In-room appointments

• Assists with:
  – Network configuration
  – Operating system/application errors
  – Spyware and virus removal
  – Application installation
Useful Tips @ Pitt

• License or activation codes
• Keep computer hardware warranty information on hand
• Have a backup strategy for your academic work
• Use security locks for laptops
• Make sure your belongings are identifiable
CSSD SERVICES @ PITT
Networking @ Pitt

• Wired - PittNet
  – Each room is equipped with one network port per student
  – Gaming consoles and media players require special configuration

• Wireless - PittNet
  – Residence halls and academic buildings

• Secure Remote Access
  – Access university resources from off campus
Connecting @ Pitt

• Wired – PittNet
  – Plug Ethernet cable into computer and the wall jack
  – Open a web browser and navigate to connect.pitt.edu
  – Cannot connect a wireless access point, router, or any device that attempts to assign a network address

• Wireless PittNet
  – Computer – Connect to SETUP-PITT-WIFI
  – Mobile Device – Connect to WIRELESS-PITTNET
Labs and Kiosks @ Pitt

- Six labs with nearly 500 computers
  - 24 hour availability at certain locations
  - Collaboration Team Rooms
  - More than 100 academic applications
  - Document scanners and USB DVD Drives
  - Mobile Device Charging Stations
  - Printing

- Computer Kiosks
  - Email and web
  - Microsoft Office
  - Printing
Printing @ Pitt

- Students receive a 900-unit print quota each term
  - Check quota at My Pitt under Profile
  - Black & White printing = 1 unit per sheet
  - Color printing = 7 units per sheet (Available in all computing labs)
- Printers across campus
- Print from any computer and release to any printer
pitt.box.com

- Enjoy 50GB of cloud storage with Box
- Easily collaborate with classmates and assign tasks
- Accessible from lab computers, kiosks, personal computers, smartphones and tablets
Skype @ Pitt

- Connect with other students, faculty, and staff
- Share a presentation, program, or your desktop with others
- Start a web conference on the fly or schedule in advance
lynda.pitt.edu

• Online training service that provides over 2,000 online courses on technical and business applications
• On-demand learning
• Available through My Pitt
ADDITIONAL TECHNOLOGY INFO @ PITT
Emergency Notification @ Pitt

• Used to communicate through voice, text, and email as deemed appropriate in the event of an emergency

• You must subscribe
  – Prompted to subscribe during activation
  – My Pitt
  – Text “pitt sub yourusername ens” to 41411
Text Message Updates @ Pitt

• News and updates from departments and clubs
  – CSSD
  – Student Affairs
  – Pitt Olympic Sports
  – Etc...

• Sign up through your profile page at My Pitt
Love Your Computer @ Pitt

• 11th Annual Love Your Computer Event
• Fun and informative activities
  – Information tables and games
  – Security engraving
  – Free T-shirts and prizes
Illegal File Sharing @ Pitt

• Using file-sharing programs to share copyrighted music, movies, games, and other materials is illegal.

• The consequences of sharing copyrighted files on the University’s network include penalties enforced by the University Student Judicial System. The copyright owner may also take legal action, which can result in criminal penalties and fines.
Student Employment @ Pitt

• Work up to 20 hours per week
• Paid a competitive hourly wage
• Student Technical Consultants
  – Assist with student technology issues
• Computing Lab Consultants
  – Help maintain and provide student assistance in the computing labs
Thank you!

Welcome to the University of Pittsburgh!

technology.pitt.edu